

# PROACTIVE MONITORING, CERTIFIED AND COMPLETE DOCUMENTATION IN ACCORDANCE WITH LEGAL REQUIREMENTS





 Branch: Pharmaceutical transport of sensitive medical products and devices as well as hazardous substances



## Challenge

Safe pharmaceutical transport and certified monitoring to ensure compliance with temperature specifications

## Important functions

-  Tour / route monitoring
-  Monitoring door status
-  Monitoring temperature processes
-  Alarm messages
-  Maintenance calendar

## Special feature

Integration of a maintenance calendar for easier organisation of vehicle maintenance

## Vehicles with telematics systems

18 tractor units as well as the associated refrigerated trailers and swap trailers

## Telematics customer since 2021

Software: cargofleet 3, cargofleet Driver App SL  
Devices: TC Truck 4G, TC Trailer Gateway PRO



„The technology effectively supports the daily work of our teams and contributes towards process optimisation in the field of transport monitoring. Process deviations are displayed and reported immediately, then we can intervene directly. This means we can save costs and increase our efficiency. We are also aiming to implement further telematics services, for example for electric vehicles or battery packs on cargofleet 3.

**Thomas Scheunemann, Head of Pharmaceutical Transport and Shuttle, GRIESHABER Logistik GmbH**



“The reporting function enables us to document and track loading and unloading times, which is particularly important in the temperature-controlled sector.”

Thomas Scheunemann, GRIESHABER Logistik GmbH

## Challenge

GRIESHABER Logistik relies on telematics from idem telematics for [safe pharmaceutical transport](#). The transport company plans to equip its entire pharmaceutical fleet with it in the near future. “Telematics technology has become an integral part of our business,” says Thomas. “[End-to-end traceability](#) is essential in order to meet the [high demands of our customers](#) in the pharmaceutical sector and to guarantee the [integrity of the goods](#),” says Scheunemann, explaining why the company uses this technology.

## Solution – with maintenance calendar

The team at GRIESHABER Logistik uses the telematics of idem in its vehicles for [certified monitoring](#): it knows the location of the trucks at all times and therefore also knows where the loaded goods can be found. Among other things, the telematics units also monitor temperatures, the status of the refrigeration units, entries and exits from predefined geofences, door openings, idle times, tyre pressures, the routes checked and defined in advance and the set points on the refrigeration units. “All of this key data is [proactively monitored](#) and [any deviations are immediately reported to a defined distribution group by email and text message](#),” says Thomas Scheunemann. The system ensures that [adherence to temperature specifications for pharmaceutical products is fully monitored](#) and documented and that both [legal requirements and customer requirements](#) are reliably fulfilled.

A [maintenance calendar](#) is also integrated: an innovative tool which provides a complete overview of [completed, upcoming and due maintenance work on the vehicles and refrigeration units](#) and reminds users accordingly about upcoming appointments. “This facilitates [efficient planning](#) and therefore better utilisation of the vehicles and [reduced downtime](#). The maintenance calendar is playing an increasingly important role in our everyday work: it makes it much easier to organise vehicle maintenance.”

The new [cargofleet Driver SL app](#) gives drivers direct [access to order, vehicle and temperature data](#). The logistics software is installed on a tablet on which the driver can see the logistics processes, workflows and also the temperatures, alarms and technical data. It can also communicate with the control centre via the app.

## Benefits

In addition to the [robust and high-quality products](#), Scheunemann particularly appreciates the team's professional and committed approach to him as a customer: “We always have the feeling that we are on equal footing. Our open, [honest communication](#) and the [associated transparency](#) as well as the [fast and efficient problem solving](#) speak for themselves.” With partners, he believes it is very important that suggestions are taken seriously and reviewed and that there is [direct contact on site](#). The [user-friendliness and clarity](#) of the manufacturer's telematics are also outstanding. Above all, it provides [reliability](#). Telematics also provides support in [analysing the fleet](#): it enables [comprehensive monitoring](#) and [traceability](#) of all transport steps and data relating to the integrity of the goods, the driver and the vehicle.



## GRIESHABER Logistik GmbH

Since its establishment in 1951, GRIESHABER Logistik has continued to develop and today offers tailor-made transport and logistics solutions – with over 820 employees, 14 logistics centres and a fleet of 125 tractor units. The internationally active transport company based in Weingarten, Baden-Württemberg, is characterised by its broad expertise in supporting a wide range of industries. Here, one of the most important industries is the pharmaceutical industry. GRIESHABER Logistik transports items such as human medical products, medical devices, production and freezer tanks, hazardous substances and laboratory samples at temperatures from -95 to +25 degrees Celsius.

**idem telematics** – connecting all road transport: As Europe's leading telematics partner, idem telematics supports forwarding agents, fleet operators and shippers in continuously improving their core business by means of data, thereby increasing their profitability, customer satisfaction and competitiveness. Europe's market-leading, all-in-one cargofleet telematics platform for trucks, trailers, freight and logistics consolidates and summarises the data sets of vehicles, drivers and freight. idem telematics provides a complete system for increasing the transparency and profitability of the entire logistics process. The benefits: unique customer proximity and flexibility for individual telematics requirements based on 25 years of telematics, transport and logistics expertise. idem telematics is a subsidiary of the BPW Group and employs around 75 staff at its locations in Munich and Ulm.